

## RHB ASEAN FUND

### RESPONSIBILITY STATEMENT

This Product Highlights Sheet has been reviewed and approved by the directors of RHB Asset Management Sdn Bhd and they collectively and individually accept full responsibility for the accuracy of the information. Having made all reasonable enquiries, they confirm to the best of their knowledge and belief, that there are no false or misleading statements or omission of other facts which would make any statement in the Product Highlights Sheet false or misleading.

### STATEMENT OF DISCLAIMER

The Securities Commission Malaysia has authorised the issuance of RHB ASEAN Fund and a copy of this Product Highlights Sheet has been lodged with the Securities Commission Malaysia.

The authorisation of the RHB ASEAN Fund and lodgement of this Product Highlights Sheet, should not be taken to indicate that the Securities Commission Malaysia recommends the RHB ASEAN Fund or assumes responsibility for the correctness of any statement made or opinion or report expressed in this Product Highlights Sheet.

The Securities Commission Malaysia is not liable for any non-disclosure on the part of RHB Asset Management Sdn Bhd, the management company responsible for the RHB ASEAN Fund and takes no responsibility for the contents of this Product Highlights Sheet. The Securities Commission Malaysia makes no representation on the accuracy or completeness of this Product Highlights Sheet, and expressly disclaims any liability whatsoever arising from, or in reliance upon, the whole or any part of its contents.

## PRODUCT HIGHLIGHTS SHEET

**This Product Highlights Sheet only highlights the key features and risks of RHB ASEAN Fund. Investors are advised to request, read and understand the Fund's prevailing prospectus and its supplementary(ies) (if any) before deciding to invest.**

<b>Name of Fund</b>	RHB ASEAN Fund ("Fund").	<b>Fund Category</b>	Equity fund.
<b>Manager</b>	RHB Asset Management Sdn Bhd.	<b>Fund Type</b>	Growth.
<b>Trustee</b>	HSBC (Malaysia) Trustee Berhad.	<b>Launch Date</b>	2 December 2009.
<b>Investment Adviser</b>	RHB Asset Management Pte Ltd, Singapore.	<b>Financial Year End</b>	30 April.

### PRODUCT SUITABILITY

The Fund is suitable for investors who:

- (i) wish to participate in the potential and investment opportunities of the fast growing ASEAN economies; and
- (ii) are willing to accept higher risk in their investments in order to achieve medium to long term\* capital growth.

*Note: \* "medium to long term" in this context refers to a period between 3 - 7 years.*

### KEY PRODUCT FEATURES

#### INVESTMENT OBJECTIVE

The Fund aims to achieve medium to long term\* capital appreciation through investments in securities of companies with high growth potential.

*Note: \* "medium to long term" in this context refers to a period between 3 - 7 years.*

#### INVESTMENT STRATEGY

The Fund seeks to achieve its investment objective by investing primarily<sup>^</sup> in the securities of companies that are expected to benefit from the on-going development and growth of the ASEAN region (i.e. Malaysia, Singapore, Thailand, Philippines, Indonesia, Vietnam, Myanmar, Cambodia, Laos and Brunei) and opportunistically<sup>^</sup> from the on-going development and growth in Asia (i.e. India, China, Hong Kong, Korea, Taiwan and Japan). In managing the Fund, the Manager will seek out companies that are exposed to the key development and growth trends that the Manager identifies as drivers of business and security markets performance.

The Manager expects that security market investment themes will evolve over time influenced by the on-going growth and development cycles and investor sentiment for the ASEAN region and in Asia. The Manager will use proprietary and/or secondary, fundamental research to identify the main economic and social trends expected to drive company profitability and security markets performance over the next 2 – 3 years' time horizon and will invest in a diversified portfolio of the securities of such companies that are expected to benefit most from those themes and trends.

Over time, the main themes that influence the performance of ASEAN and Asian capital markets will likely change, reflecting the dynamic underlying economic and social development across the region and within individual countries. Themes may vary based on underlying economic development such as energy, transportation and communication infrastructure investment and intra-regional trade; social development such as rising middle class consumption and private savings accumulation and investment; capital market development such as privatisation; and investor themes such as high yield corporate bonds.

The Manager will use proprietary and/or secondary research and in-house regional expertise to identify the development of these themes. The Manager will actively manage the securities in the portfolio and the portfolio construction will be based on the themes identified to maximise the benefit for the portfolio. By adopting an active management approach to security selection and portfolio construction, whereby the portfolio underlying stocks, sector and country exposures will change depending on the themes that the Manager thinks are relevant, the portfolio is expected to be "evergreen" benefiting over time from multiple investment themes.

The Fund will focus on a minimum of three (3) themes at any one time from the evolving ASEAN and Asian trends identified by the Manager as having strong potential to outperform the benchmark, MSCI AC ASEAN Index<sup>^^</sup> (RM).

In managing the Fund, the Manager will employ a multi-step investment process, combining a bottom-up investment process that involves rigorous company research with a top-down process to review asset allocation at both the regional/country and sector levels. Asset allocation and geographical weightings are derived after analysing macroeconomic trends and country dynamics. Country and portfolio exposure limits are in place to mitigate the risks of the investments. The Manager believes long term investment performance can be achieved by employing a rigorous research process that enables them to identify companies that have the potential to generate returns that are above the country's or sector's average returns as well as by identifying companies that are undervalued.

In constructing the Fund's portfolio, the Manager will invest in securities issued by companies listed on or traded in the ASEAN and Asian markets such as Malaysia, Singapore, Thailand, Philippines, Indonesia, Vietnam, India, China, Hong Kong, South Korea, Taiwan and Japan. From time to time the Manager may also invest in securities of ASEAN and Asian companies that are listed on or traded in the markets of other countries (i.e. United States of America, United Kingdom and Australia) where the Manager believes those companies will benefit from the main investment themes that have been identified in the course of its proprietary and/or secondary research and investment analysis. The Fund's investments in the companies that are listed on or traded in these other countries will be limited to companies that have at least 50% of its revenues derived from countries in ASEAN and Asia and/or have at least 50% of its business operations located in these countries as determined at the point of purchase of such securities. The Fund's investments will also include collective investment schemes investing primarily in the ASEAN and Asia countries.

## KEY PRODUCT FEATURES

The Fund will generally have a minimum exposure of 70% of the Fund's net asset value ("NAV") in equity and equity related securities (such as warrants) to generate returns to the Fund. Accordingly, the Fund's exposure to fixed income securities may increase up to 30% of the Fund's NAV. The Fund's investment in fixed income securities are those with a minimum rating of investment grade (for long term fixed income securities) or the highest short term credit rating (for short term fixed income securities) by any domestic rating agencies or the equivalent rating by any global rating agencies. The Fund may also invest in fixed income securities which are unrated. However, when investing in such unrated fixed income securities, the Manager will rely greatly on its own credit analysis of the issuer and/or the securities.

The Fund's portfolio will be structured as follows:

Minimum 70% of the Fund's NAV - Investments in equities and equity related securities (such as warrants).

Up to 30% of the Fund's NAV - Investments in fixed income securities such as government and semi-government bonds, corporate debt securities, money market instruments and deposits.

Subject to the range stipulated above, the asset allocation will be reviewed from time to time depending on the judgment of the Manager as to the general market and economic conditions. Although the Fund is actively managed, how active or the frequency of its trading strategy will very much depend on market opportunities.

The risk management strategies and techniques employed by the Manager include diversification of the Fund's investments in terms of its exposure to various industries, sectors, countries and asset classes and/or type of investments (i.e. equity, fixed income securities and money market instruments). Financial derivatives may also be used for hedging purposes where appropriate. Generally, the assets of the Fund will be invested over a medium to long term\* period with disposal of the investments when necessary to control risk as well as to optimise capital gains. This is especially so when the full growth potential of an investment is deemed to have been reduced over a prolonged rise in equity values and the other available investments may present cheaper valuations and potential higher returns. The Fund also complies with the permitted investments and restrictions imposed by the Securities Commission Malaysia. Adherence to the permitted investments and restrictions also helps the Manager to risk-manage the Fund's portfolio in terms of diversification. Moreover, the Manager in making its investment decisions shall at all times comply with the investment restrictions of the Fund and requirements as set out in the deed of the Fund.

For investments in foreign markets, the Manager in managing the principal risks such as country risk and currency risk will always take into consideration the reference benchmark as well as its evaluation of the historical developments and its prior experience in such markets. Such practice will be managed through active management and constant review of the economic and political developments of the countries invested. Investments will ultimately be made based on risk-reward.

The Manager may take temporary defensive positions that may be inconsistent with the Fund's principal strategy in attempting to respond to adverse economic, political or any other market conditions. In such circumstances, the Manager may reallocate up to 100% of the Fund's equity investments into other asset classes such as fixed income securities, money market instruments and deposits, which are defensive in nature.

*Explanatory notes:*

<sup>^</sup> "primarily" refers to at least 70% of the Fund's NAV and "opportunistically" means investing up to 30% of the Fund's NAV in the securities of companies which are exposed to the investment themes identified by the Manager that influence the performance of the Asian capital markets.

<sup>^^</sup> MSCI South East Asia Index (RM) has been renamed as MSCI AC ASEAN Index (RM) with effect from 18 January 2017.

*Note: \* "medium to long term" in this context refers to a period between 3 – 7 years.*

## BENCHMARK

90% MSCI AC ASEAN Index (RM) and 10% RHB Bank Berhad's 12-month fixed deposit rate.

## DISTRIBUTION

**DISTRIBUTION POLICY** - Consistent with the Fund's objective which aims to achieve medium to long term\* capital appreciation, distributions will therefore be of secondary importance. Distributions, if any, will be reinvested after deduction of taxation, if any, and expenses.

**DISTRIBUTION MODE** - Distributions, if any, after deduction of taxation and expenses (i.e. net distribution), will be reinvested to purchase additional units of the Fund based on the NAV per unit as at the first Business Day when units of the Fund are quoted ex-entitlement. Allotment of such units shall be within two (2) weeks thereafter. No sales charge will be imposed for any reinvestment of distribution into the Fund.

*Note: \* "medium to long term" in this context refers to a period between 3 – 7 years.*

## KEY RISKS

As the Fund's investments will focus on securities issued by companies whose businesses are in ASEAN countries, it may be subject to a higher level of risk than an equities portfolio which is not restricted to a particular geographical region/market. Thus, there is a risk that the Fund will perform poorly during an economic downturn or in the event of adverse news affecting the said region/market. As the Fund may invest in foreign markets, it may be subject to further risks, such as currency risk and country risk. Furthermore, share investments are susceptible to the movements of share prices which can rise or fall for a number of reasons such as industry trends, economic factors, changes in a company's operations, management and financial performance as well as market perception of that particular company. The country risk and currency risk are as elaborated below:

**CURRENCY RISK** - Where a percentage of the value of the Fund is invested in foreign currency or assets denominated in a foreign currency, the Fund may be exposed to currency risk. Fluctuation in foreign exchange rates will affect the value of the Fund's foreign investments when converted into local currency and subsequently the value of the investments of unit holders of the Fund ("Unit Holder(s)"). This risk can be mitigated by investing in a wide range of foreign currency denominated assets thus diversifying the risk of single currency exposure. Hedging may be applied to mitigate the currency risk, if necessary.

**COUNTRY RISK** - In addition to currency risk, the Fund is also subject to country risk. The value of the assets of the Fund may also be affected by the economic and political climate, restriction on currency repatriation or other developments in the law or regulations of the countries in which the Fund may invest. Further, when investing in foreign markets, there are countries which may require prior approvals before investments can take place. For example, if and when the Fund invests in countries such as China, Taiwan, South Korea, India and Vietnam, where such countries require the application of an investment licence or registration of an investor code before any investment can be made in these countries. As such, if investments in such countries are undertaken, there may be a risk that such registration or licence may be revoked or not renewed by the relevant authority and the Fund's investment in these countries may be affected. The effect on the Fund's investments will depend on the regulatory requirements of the respective countries. For example, if a foreign market requires the Fund to obtain an investment licence which is subject to renewal and if such investment licence is not renewed in a timely manner, this may result in the Fund's investment account in that country being frozen by the regulator resulting in investment activities for the Fund in that country being suspended. To mitigate this, the Manager will monitor closely the adherence of investment regulatory requirements in such countries.

*Note: If your investments are made through an institutional unit trust scheme adviser ("IUTA") which adopts the nominee system of ownership, you would not be deemed to be a Unit Holder under the deed of the Fund and as a result, you may not exercise all the rights ordinarily conferred to a Unit Holder (e.g. the right to call for Unit Holders' meetings and the right to vote at a Unit Holders' meeting). Accordingly, the Manager will only recognise the IUTA as a Unit Holder and the IUTA shall be entitled to all the rights conferred to it under the deed of the Fund.*

## FUND PERFORMANCE

The Fund's benchmark has been replaced from MSCI AC ASEAN Index (RM) to 90% MSCI AC ASEAN Index (RM) and 10% RHB Bank Berhad's 12-month fixed deposit rate with effect from 30 September 2023, which is used in all performance reporting.

### AVERAGE TOTAL RETURNS

Average total returns for the following periods ended 30 April 2024

	1 Year	3 Years	5 Years	10 years
RHB ASEAN Fund (%)	0.17	-0.51	-1.59	0.72
Benchmark^ (%)	-0.55	-0.42	-2.60	0.51

### ANNUAL TOTAL RETURNS

Annual total returns for the following Financial Year Ended 30 April

	2024	2023	2022	2021	2020	2019	2018	2017	2016	2015
RHB ASEAN Fund (%)	0.17	0.03	-1.73	16.40	-19.46	-3.06	1.01	16.57	-2.88	4.96
Benchmark^ (%)	-0.55	-0.92	0.22	14.33	-22.37	-1.80	4.81	17.37	-6.71	6.56

For the latest financial year, the Fund recorded a return of 0.17% outperforming its benchmark return of -0.55%.

Source: Lipper IM, 07 May 2024. ^ The benchmark of the Fund is MSCI South East Asia Index (RM) (which has been renamed as MSCI AC ASEAN Index (RM) with effect from 18 January 2017) from 2 December 2009 to 29 September 2023 and 90% MSCI AC ASEAN Index (RM) and 10% RHB Bank Berhad's 12-month fixed deposit rate from 30 September 2023 onwards. The abovementioned performance is computed on NAV to NAV basis and has been adjusted to reflect distribution payments and unit splits, if any, and are annualised.

### PORTFOLIO TURNOVER RATIO ("PTR")

Financial Year Ended 30 April

	2024	2023	2022
PTR (times)	2.54	0.90	1.57

The PTR for the latest financial year was higher compared with previous financial year due to more investment activities during the latest financial year.

### DISTRIBUTION RECORD

Financial Year Ended 30 April

	2024	2023	2022
Gross distribution per unit (sen)	-	-	2.0000
Net distribution per unit (sen)	-	-	2.0000

For the latest financial year, no distribution has been proposed by the Fund.

## PAST PERFORMANCE OF THE FUND IS NOT AN INDICATION OF ITS FUTURE PERFORMANCE.

## FEES & CHARGES

***This table describes the charges that you may directly incur when you buy or redeem units of the Fund:***

Charges	
Sales charge <sup>1</sup>	Up to 5.50% of investment amount. An investor can expect differing sales charge to be levied when buying units of the Fund from the various distribution channels and within each distribution channel, subject to the maximum sales charge of the Fund. This is due to the different levels of services provided by each distribution channel and/or the size of the investment undertaken. <i>Note: If the Fund is an Employees Provident Fund ("EPF") Members' Investment Scheme ("MIS") approved fund and you invest via EPF-MIS, you will be levied a sales charge of up to 3.00% of the investment amount or any other rate as may be determined by the EPF from time to time.</i>
Repurchase charge	None.
Dilution fee or transaction cost factor	None.
Other charges payable directly by the investors	
Switching fee <sup>1</sup>	RM25.00 per switch or the difference in sales charge between switching funds, where applicable. The Manager reserves the right to vary this switching fee or to vary the terms of the switching facility.
Transfer fee <sup>1</sup>	RM5.00 per transfer.

***This table describes the fees that you may indirectly incur when you invest in the Fund:***

Fees and Expenses	
Annual management fee <sup>1</sup>	1.80% per annum of the NAV of the Fund calculated on a daily basis before deducting the management fee and Trustee's fee for that particular day.
Annual trustee fee <sup>1</sup>	Up to 0.08% per annum of the NAV of the Fund (including local custodian fee and charges but excluding foreign custodian fee and charges) calculated on a daily basis before deducting the management fee and Trustee's fee for that particular day.
Expenses directly related to the Fund	Auditors' fees and other relevant professional fees, foreign custodial charges, cost of distribution of semi-annual and annual reports, tax certificates, reinvestment statements and other notices to Unit Holders, commissions paid to brokers, other transaction costs and taxes.
Other fees payable indirectly by an investor (if any)	None.

<sup>1</sup> All fees and charges payable to the Manager and the Trustee are subject to any applicable taxes and/or duties and at such rate as may be imposed by the Malaysian government from time to time.

Note 1: The Manager may, for any reason at any time, waive or reduce the amount of its management fee only or other charges directly payable by the Unit Holder and/or investor in respect of the Fund, either generally (for all Unit Holders and/or investors) or specifically (for any particular Unit Holder and/or investor) and for any period or periods of time at its absolute discretion.

Note 2: Any bank charges imposed by the relevant financial institutions will be borne by the Unit Holders.

## TRANSACTION INFORMATION

Minimum Initial Investment	RM100.00 or such other amount as the Manager may from time to time decide.
Minimum Additional Investment	RM100.00 or such other amount as the Manager may from time to time decide.
Minimum Investment Balance	100 units or such other lower quantity as the Manager may from time to time decide.
Minimum Redemption of Units	Any number of units.
Frequency of Redemption of Units	No restriction.
Switching Facility and Frequency of Switching	Available. Unit Holders may switch to units of any unit trust fund under the management of the Manager that are of the same currency and that allows for switching. The minimum amount for a switch into another fund is RM100.00 or such other amount as the Manager may from time to time decide. There is no restriction as to the number of switches a Unit Holder may perform or the frequency of switching. The minimum investment balance must be at least one hundred (100) units or such other lower quantity as the Manager may from time to time decide after the switch. Following a switching transaction, if the quantity of units held by a Unit Holder in the Fund falls below its minimum investment balance, the Manager can switch the entire investment and forward the proceeds to the fund that the Unit Holder intends to switch into. The Manager however, reserves the right to vary these terms.
Transfer Facility	Available. Unit Holders may transfer their holdings of units of the Fund to another investor by forwarding the completed form of transfer to the Manager's registered/principal office or any of its branches, or to any of its participating IUTAs and any other authorised distributors before their respective cut-off times on any Business Day. However, the Manager may refuse to register any partial transfer of units if the registration would result in the transferor or the transferee holding less than the minimum investment balance of one hundred (100) units or such other lower quantity as the Manager may from time to time decide. The Manager may also refuse an entry of transfer during the fourteen (14) days preceding an income distribution date.
<p>An investor may request for a lower minimum initial investment, lower minimum additional investment, lower minimum investment balance or lower minimum amount for a switch which the Manager may accept at its absolute discretion from time to time.</p> <p><i>Note: If the Fund is an EPF-MIS approved fund and you invest via EPF-MIS, the minimum initial investment shall be RM1,000.00 (or any other amount as may be determined by EPF).</i></p>	
Subscription Settlement	Payment must be made on subscription date.
Redemption Settlement	Units of the Fund can be redeemed by forwarding the completed form of request to repurchase to the Manager's registered/principal office or any of its branches, or to any of its participating IUTAs and any other authorised distributors before their respective cut-off times on any Business Day. All redemption requests will be processed in accordance with the redemption conditions for the Fund. The redemption monies will be paid within seven (7) Business Days after receipt by the Manager of the request to repurchase. <i>Note: If you have invested via the EPF-MIS, the redemption monies will be credited back into your EPF accounts.</i>
Cooling-off Period	Unit Holders have the right to request for a refund of their investment within six (6) Business Days which shall be effective from the date of receipt of the application by the Manager, subject to eligibility. <i>Note: If you have invested via the EPF-MIS, the cooling-off period shall be subject to EPF's terms and conditions.</i>
Business Day	A day on which the stock exchange managed and operated by Bursa Malaysia Securities Berhad and the foreign markets* are open for trading. <i>Note: * foreign markets in which investments of the Fund having in aggregate values amounting to at least 50% of the Fund's NAV are invested therein.</i>
Dealing Hours	9:00 a.m. to 4:00 p.m. (Malaysia time) on any Business Day or such later time as the Manager may determine provided always that complete applications for the Fund are received before the next valuation point. The Manager may also vary the dealing hours as it may deem appropriate. Investors will be notified on the change of dealing hours via e-mail or notification published on the Manager's website.
Other Information	<ul style="list-style-type: none"> <li>US Person is not eligible to subscribe to the units of the Fund. If a Unit Holder is a US Person or subsequently becomes a US Person, the Manager will issue a notice to that US Person requiring him/her to either redeem all the units of the Fund or transfer all the units of the Fund to a non-US Person, within thirty (30) days from the date of the notice. The Manager shall have the right to compulsorily redeem all the units held by the said US Person after thirty (30) days from the date of notice if the US Person fails to redeem or transfer his/her units within the stipulated period.</li> <li>If the Fund is eligible to be invested via the EPF-MIS and you transfer your moneys from your EPF account to invest in the Fund, the investments made by the Fund as well as your investment in the Fund from your EPF account will be subject to the EPF's requirements. Please refer to the website at <a href="http://www.kwsp.gov.my">http://www.kwsp.gov.my</a> for updated information.</li> </ul>

**YOU SHOULD NOT MAKE PAYMENT IN CASH TO A UNIT TRUST CONSULTANT OR ISSUE A CHEQUE IN THE NAME OF A UNIT TRUST CONSULTANT.**

## VALUATIONS AND EXITING FROM INVESTMENT

### VALUATION OF ASSETS

The Fund must be valued at least once every Business Day. As the Fund invests in foreign markets which may have different time zones from that of Malaysia, the valuation of the Fund for a Business Day will be conducted by 5:00 p.m. (or such other time as may be determined by the Manager from time to time) on the following day on which the Manager is open for business. Accordingly, the price of the Fund for a particular Business Day will not be published online on the Manager's website on the next day but will instead be published the next following day (i.e. the price will be two (2) days old). This will be specifically indicated on the Manager's website. Investors may obtain the most current computed prices by contacting the Manager directly or visiting the Manager's website, [www.rhbgroup.com](http://www.rhbgroup.com).

### EXITING FROM THIS INVESTMENT

The repurchase price shall be the NAV per unit as at the next valuation point of the Fund's relevant Business Day after the request for repurchase of units of the Fund is received by the Manager ("forward pricing"). The Manager does not charge any repurchase charge for this Fund. Units of the Fund can be redeemed by forwarding the completed form of request to repurchase to the Manager's registered/principal office or any of its branches, or to any of its participating IUTAs and any other authorised distributors before their respective cut-off times on any Business Day. All redemption requests will be processed in accordance with the redemption conditions for the Fund. The redemption monies will be paid within seven (7) Business Days after receipt by the Manager of the request to repurchase. Where applicable, if you have invested via the EPF-MIS, the redemption monies will be credited back into your EPF accounts.

For partial redemption, the balance of units after the redemption must be at least one hundred (100) units or such other lower quantity as the Manager may from time to time decide (the "minimum investment balance"). There is no restriction on the number of units a Unit Holder can redeem out of the Unit Holder's investments or the frequency of redemptions in a year. If the balance of units held after the redemption is less than the minimum investment balance, the Manager can withdraw the entire investment and forward the proceeds to the Unit Holder.

## CONTACT INFORMATION

To contact the Manager or to find out about the distribution channels of the Fund, you may call us at 03-9205 8000 at any time during office hours: Mondays through Fridays from 9:00 a.m. – 5:00 p.m. or e-mail your enquiries to [rhbam@rhbgroup.com](mailto:rhbam@rhbgroup.com).

### HOW DO YOU LODGE A COMPLAINT?

- For internal dispute resolution, you may contact:
  - ❖ **via Unit Holders Services Toll-Free Hotline at:** 1-800-88-3175
  - ❖ **via phone to:** 03-9205 8000
  - ❖ **via fax to:** 03-9205 8100
  - ❖ **via e-mail to:** [rhbam@rhbgroup.com](mailto:rhbam@rhbgroup.com)
  - ❖ **via letter to:** RHB Asset Management Sdn Bhd, Level 8, Tower 2 & 3, RHB Centre, Jalan Tun Razak, 50400 Kuala Lumpur.
- If you are dissatisfied with the outcome of the internal dispute resolution process, please refer your dispute to the Securities Industry Dispute Resolution Center (SIDREC):
  - ❖ **via phone to:** 03-2282 2280
  - ❖ **via fax to:** 03-2282 3855
  - ❖ **via e-mail to:** [info@sidrec.com.my](mailto:info@sidrec.com.my)
  - ❖ **via letter to:** Securities Industry Dispute Resolution Center (SIDREC), Unit A-9-1, Level 9, Tower A, Menara UOA Bangsar, No. 5, Jalan Bangsar Utama 1, 59000 Kuala Lumpur
- You can also direct your complaint to the Securities Commission Malaysia (“SC”) even if you have initiated a dispute resolution process with SIDREC. To make a complaint, please contact the SC’s Consumer & Investor Office:
  - ❖ **via phone to the Aduan Hotline at:** 03-6204 8999
  - ❖ **via fax to:** 03-6204 8991
  - ❖ **via online complaint form available at:** [www.sc.com.my](http://www.sc.com.my)
  - ❖ **via e-mail to:** [aduan@seccom.com.my](mailto:aduan@seccom.com.my)
  - ❖ **via letter to:** Consumer & Investor Office, Securities Commission Malaysia, No 3 Persiaran Bukit Kiara, Bukit Kiara, 50490 Kuala Lumpur.
- Federation of Investment Managers Malaysia (FIMM)’s Complaints Bureau:
  - ❖ **via phone to:** 03-7890 4242
  - ❖ **via online complaint form available at:** [www.fimm.com.my](http://www.fimm.com.my)
  - ❖ **via e-mail to:** [complaints@fimm.com.my](mailto:complaints@fimm.com.my)
  - ❖ **via letter to:** Legal & Regulatory Affairs, Federation of Investment Managers Malaysia, 19-06-1, 6<sup>th</sup> Floor, Wisma Tune, No. 19, Lorong Dungun, Damansara Heights, 50490 Kuala Lumpur.