

## RHB ENERGY FUND

### RESPONSIBILITY STATEMENT

This Product Highlights Sheet has been reviewed and approved by the directors of RHB Asset Management Sdn Bhd and they collectively and individually accept full responsibility for the accuracy of the information. Having made all reasonable enquiries, they confirm to the best of their knowledge and belief, that there are no false or misleading statements, or omission of other facts which would make any statement in the Product Highlights Sheet false or misleading.

### STATEMENT OF DISCLAIMER

The Securities Commission Malaysia has authorised the issuance of RHB Energy Fund and a copy of this Product Highlights Sheet has been lodged with the Securities Commission Malaysia.

The authorisation of the RHB Energy Fund and lodgement of this Product Highlights Sheet, should not be taken to indicate that the Securities Commission Malaysia recommends the RHB Energy Fund or assumes responsibility for the correctness of any statement made or opinion or report expressed in this Product Highlights Sheet.

The Securities Commission Malaysia is not liable for any non-disclosure on the part of RHBAM, the management company responsible for the RHB Energy Fund and takes no responsibility for the contents of this Product Highlights Sheet. The Securities Commission Malaysia makes no representation on the accuracy or completeness of this Product Highlights Sheet, and expressly disclaims any liability whatsoever arising from, or in reliance upon, the whole or any part of its contents.

## PRODUCT HIGHLIGHTS SHEET

**This Product Highlights Sheet only highlights the key features and risks of RHB Energy Fund. Investors are advised to request, read and understand the Fund's prevailing prospectus and its supplementary(ies) (if any) before deciding to invest.**

<b>Name of Fund</b>	RHB Energy Fund ("Fund").	<b>Fund Category</b>	Fixed income fund.
<b>Launch Date</b>	23 March 2009.	<b>Fund Type</b>	Growth.
<b>Manager</b>	RHB Asset Management Sdn Bhd.	<b>Financial Year End</b>	31 March.
<b>Trustee</b>	HSBC (Malaysia) Trustee Berhad.		

### PRODUCT SUITABILITY

This Fund is suitable for investors who:

- (i) seek investment opportunities in the global energy sector;
- (ii) seek capital growth;
- (iii) have a long term\* investment horizon; and
- (iv) have an appetite for risk to gain higher returns.

*\*Note: "long term" in this context refers to a period of between 5 - 7 years.*

### KEY PRODUCT FEATURES

#### INVESTMENT OBJECTIVE

The Fund aims to achieve long term\* capital appreciation through an investment that is linked to the global energy sector.

*\*Note: "long term" in this context refers to a period of between 5 - 7 years.*

#### INVESTMENT STRATEGY

The Fund seeks to achieve its investment objective by investing up to 100% of its Net Asset Value ("NAV") into Malaysian fixed income instruments and up to 10% of its NAV as capital payment for exposure to an over-the-counter ("OTC") derivative instrument in the form of a one month rolling swap agreement with a counterparty that offers exposure to the performance of a commodity based index [selected from a pool of 4 commodity based indices, namely, the JPMCCI Energy Excess Return Index and 3 other indices based on the JP Morgan Contag Beta Energy Excess Return Index (collectively, the "Contag Indices"), to be determined by the Manager], an exchange traded fund and an equity index. Henceforth, the Fund will have exposure to the following basket of underlying assets ("Underlying"):

- 60% of a commodity based index selected from the following:
  - i) JPMCCI Energy Excess Return Index
  - ii) Contag Beta Energy Excess Return Index-Beta Index
  - iii) Contag Beta Energy Excess Return Index-Alpha Index
  - iv) Contag Beta Energy Excess Return Index-Alpha Beta Index
- 20% of Energy Select Sector SPDR Fund (exchange traded fund)
- 20% of MSCI World Energy Index (an equity index)

The selected commodity based index will provide investors with an exposure to global energy futures. The US-based exchange traded funds will give investors exposure to companies in the conventional energy sector and the equity index will provide investors with exposure to oil related companies. Collectively, the Underlying is reflective of the global energy sector.

The Fund's portfolio will be structured as follows:

90% to 100% of NAV - Investments in Malaysian bonds, money market instruments and deposits with financial institutions.

Up to 10% of NAV - As capital payment for exposure to a derivative instrument in the form of a swap agreement that will provide the Fund with exposure to the global energy sector. With this capital payment, the Fund can have a notional amount of up to 100% of its NAV exposed to the Underlying which are linked to the global energy sector.

To gain exposure to this Underlying, the Fund will enter into monthly swap agreements (each a "Swap Agreement" and collectively the "Swap Agreements") with J.P. Morgan Chase Bank Berhad (the "Swap Counterparty") an indirect wholly owned subsidiary of JPMorgan Chase Bank N.A. The Swap Agreements are denominated in Ringgit Malaysia ("RM").

To mitigate the risks relating to the use of the Swap Agreement, the Manager will only enter into the Swap Agreement with a counterparty which is a bank or a financial institution with minimum long-term issuer credit rating of at least A by Standard and Poor's Ratings Services or the equivalent rating by any other global rating agency.

Notwithstanding anything herein mentioned, the Manager may change the Swap Counterparty and/or Underlying to such other counterparty or underlying at any time as the Manager deems fit when acting in the interest of the unit holders of the Fund ("Unit Holder(s)"). Should the Manager decide to make any such change, the Manager will issue a supplementary prospectus or a replacement prospectus to address the change and state the effective date of the change and will send notification to the Unit Holders.

The Fund also complies with the permitted investments and restrictions imposed by the Securities Commission Malaysia. Adherence to the permitted investment and restrictions also helps the Manager to risk manage the Fund's portfolio in terms of diversification. Moreover, the Manager in making its investment decisions shall at all times comply with the investment restrictions of the Fund and requirements as set out in the deed of the Fund.

## KEY PRODUCT FEATURES

### BENCHMARK

60% S&P GSCI Energy Official Close Excess Return Index (RM) and 40% MSCI World Energy Index (RM).

### DISTRIBUTION

**DISTRIBUTION POLICY** - Consistent with the Fund's objective which aims to achieve long term\* capital appreciation, distributions will therefore be of secondary importance. Distributions, if any, will be reinvested after deduction of taxation, if any, and expenses.

**DISTRIBUTION MODE** - Distributions, if any, after deduction of taxation and expenses (i.e. net distribution), will be reinvested to purchase additional units of the Fund based on the NAV per unit as at the first Business Day when units in the Fund are quoted ex-entitlement. Allotment of such units shall be within two (2) weeks thereafter. No sales charge will be imposed for any reinvestment of distribution into the Fund.

\*Note: "long term" in this context refers to a period of between 5 - 7 years.

### KEY RISKS

As the Fund will invest in Malaysian fixed income securities and a particular type of derivative instrument certain risks are therefore peculiar to this Fund. They are:

**CREDIT AND DEFAULT RISK** - The possibility that the issuer of a fixed income security and debenture will be unable to make coupon or profit payments and/or repay or pay the principal in a timely manner thus lowering the value of the Fund's investment and subsequently the value of the Unit Holders' investments.

**INTEREST RATE RISK** - The interest rate is a general indicator that will have an impact on the management of a fund. This risk refers to the effect of interest rate changes on the market value of a fixed income portfolio. In the event of rising interest rates, prices of debt securities will generally decrease and vice versa. Meanwhile, debt securities with longer maturities and lower coupon or profit rates are more sensitive to interest rate changes. This risk will be mitigated via the management of the duration structure of the fixed income portfolio.

**COUNTERPARTY CREDIT RISK ASSOCIATED WITH DERIVATIVES** - The Fund will enter into a financial derivative instrument, which exposes the Fund to the credit risk of the counterparty of the derivative and its ability to satisfy the terms of such instrument. As the Fund will generally enter into monthly Swap Agreements with the Swap Counterparty, the return payable under each Swap Agreement will therefore be subject to the risk that the Swap Counterparty will default on its obligations. If such a default occurred, the Fund will have contractual remedies pursuant to the relevant Swap Agreement. However, such remedies may be subject to the credit risk of the Swap Counterparty. In addition, the Fund will be subject to bankruptcy and insolvency laws which could affect the Fund's rights as a creditor. For example, the Fund may not receive the net amount of payments that it contractually is entitled to receive. In the event of a bankruptcy or insolvency of the Swap Counterparty, the Fund could experience delays in liquidating the position and thereby incur significant losses, including declines in the value of its investment during the period in which the Fund seeks to enforce its rights. The Fund may also suffer significant losses from the inability to realise any gains on its investment during such period and the incurrence of fees and expenses in enforcing its rights.

**DERIVATIVE RISK** - The Manager invests up to 10% of its NAV as capital payment for exposure to an OTC derivative instrument in the form of a one month rolling swap agreement. The Manager may also use derivatives for hedging existing positions in fixed income, efficient portfolio management and/or to meet the investment objectives of the Fund. While the prudent and judicious use of derivatives by professional investment managers can be beneficial, derivatives involve risks different from, and, in some cases, greater than, the risks presented by more traditional securities investments. Some of the risks associated with derivatives are market risk, management risk, credit risk, liquidity risk and leverage risk. Investments in OTC instruments may be illiquid and are sometimes subject to larger spreads than exchange-traded derivative instruments. Participants in such OTC markets are typically subject to less regulatory supervision than members of exchange-based markets. Investments in derivatives may require the deposit of initial margin and additional deposit of margin on short notice if the market moves against the investment positions. If no provision is made for the required margin within the prescribed time, the Fund's investments may be liquidated at a loss. Therefore, it is essential that such investments in derivatives are monitored closely.

**LEGAL/REGULATORY RISK** - The risk that any changes in national or economic policies or regulations may have an adverse effect on the capital markets and could consequently have an impact on the investment of the Fund. Further, the Swap Agreement (the derivative asset of the Fund) is subject to the various legal provisions and the ability to perform is dependent on the absence of any legal/regulatory impediments and obstacles that may prohibit the Swap Counterparty or the Manager from performing or discharging its obligations. The Swap Agreement is executed pursuant to the prevailing rules and regulations governing the Swap Counterparty and the Manager by its respective regulatory authorities of its home jurisdiction. If such rules are amended in any way, the performance of the Fund may be affected.

**RETURNS ARE NOT GUARANTEED** - There is no guarantee on the investment returns to Unit Holders. Unlike fixed deposits which carry a specific rate of return, the Fund does not provide a fixed rate of return. In addition, as the Fund can have a notional amount of up to 100% of its NAV exposed to the performance of the Underlying through the execution of a Swap Agreement with the Swap Counterparty, there is a risk that the Fund may suffer losses up to the NAV. Consequently, in the worst case scenario investors may lose all their investments.

#### Specific Risks relating to the Underlying

**SECTOR RISK** - The risk that the Fund's investment may be exposed to risks associated to only a specific sector. As the Fund can have a notional amount of up to 100% of its NAV exposed to the Underlying which is in the global energy sector, the Fund is therefore exposed to the risks specific to the energy sector. This is the risk of adverse changes in supply and demand factors specific to the sector. The risks that affect this sector are varied, ranging from mining risk, economic risk, market risk, regulatory risk and geopolitical risk. Furthermore, with the Fund's exposure to the Underlying, this may result in a likelihood of a high volatility in the NAV per unit of the Fund.

**CURRENCY RISK** - This is also known as foreign exchange risk. This risk is associated with investments that are denominated in foreign currencies. As the Underlying of the derivative assets of the Fund are originally US Dollar based, the Fund's Underlying performance is subject to currency risk. When the foreign currencies fluctuate unfavourably against Ringgit Malaysia, the performance of the Underlying may be reduced or even result in losses after the adjustment for currency movements. This will lead to a lower NAV. Hedging may be applied to mitigate the currency risk, if necessary.

**MANAGEMENT RISK** - As the Fund has exposure to the performance of exchange traded fund, it is therefore subject to the management risk of the management company and investment manager of the exchange traded fund. Poor management of the exchange traded fund will jeopardize the investment of this Fund and in turn, the Unit Holders' investment through the losses sustained.

**RISK LINKED TO THE MSCI WORLD ENERGY INDEX** - The MSCI World Energy Index is an equity index. The fluctuation in the performance of the securities comprised within this index will affect the level of the index. Not all companies issuing the securities are successful. The success or failure of the companies will cause its securities' value to rise or fall. Valued collectively, the performance of individual securities of these companies which comprise the index will cause the level of the index to rise or fall accordingly.

#### **Specific Risks relating to both the JPMCCI Energy Excess Return Index and the Contag Indices (collectively, the "Indices")**

- Diversification
- Continuity of the Indices
- Amendment to the rules of the Indices
- Potential Conflicts of Interest

#### **Specific Risks relating to the JPMCCI Energy Excess Return Index ("JPMCCI")**

- Price Return Risk
- Weighting Limitations
- The level of the JPMCCI
- Index Calculation Agent Discretion

## KEY RISKS

### Specific Risks relating to the Contag Indices

- Synthetic Exposure to Commodities
- Contag Indices are “excess return” indices
- Commodity prices impacted by global macro-economic and political factors
- Backwardation Seeking
- Investment in deferred futures contracts
- Index Calculation Agent discretion

These specific risks of the JPMCCI Energy Excess Return Index and the Contag Indices are elaborated in the Fund’s prevailing prospectus and its supplementary(ies) (if any).

*Note: If your investments are made through an institutional unit trust scheme adviser (“IUTA”) which adopts the nominee system of ownership, you would not be deemed to be a Unit Holder under the deed of the Fund and as a result, you may not exercise all the rights ordinarily conferred to a Unit Holder (e.g. the right to call for Unit Holders’ meetings and the right to vote at a Unit Holders’ meeting). Accordingly, the Manager will only recognise the IUTA as a Unit Holder and the IUTA shall be entitled to all the rights conferred to it under the deed of the Fund.*

## FUND PERFORMANCE

### AVERAGE TOTAL RETURNS

Average total returns for the following periods ended 31 March 2025

	1 Year	3 Years	5 Years	10 Years
RHB Energy Fund (%)	11.36	5.21	5.37	2.73
Benchmark^ (%)	-8.76	3.11	24.84	3.18

### ANNUAL TOTAL RETURNS

Annual total returns for the following Financial Year Ended 31 March

	2025	2024	2023	2022	2021	2020	2019	2018	2017	2016
RHB Energy Fund (%)	11.36	0.33	4.24	44.48	-22.80	-10.25	-10.67	1.66	12.84	9.61
Benchmark^ (%)	-8.76	22.25	-1.70	76.56	56.70	-52.66	3.29	-0.51	29.20	-28.17

For the latest financial year, the Fund recorded a return of 11.36% outperforming its benchmark return of -8.76%.

Source: Lipper IM, 11 April 2025. ^Composite benchmark comprising 60% S&P GSCI Energy Official Close Excess Return Index (RM) and 40% MSCI World Energy Index (RM). The abovementioned performance is computed on NAV to NAV basis and has been adjusted to reflect distribution payments and unit splits, if any, and are annualised.

### PORTFOLIO TURNOVER RATIO (“PTR”)

Financial Year Ended 31 March

	2025	2024	2023
PTR (times)	-	0.01	0.04

The PTR for the latest financial year was lower compared with the previous financial year due to lesser investment activities for the latest financial year.

### DISTRIBUTION RECORD

Financial Year Ended 31 March

	2025	2024	2023
Gross distribution per unit (sen)	-	-	-
Net distribution per unit (sen)	-	-	-

For the latest financial year, no distribution has been proposed for the Fund.

## PAST PERFORMANCE OF THE FUND IS NOT AN INDICATION OF ITS FUTURE PERFORMANCE.

## FEES & CHARGES

**This table describes the charges that you may directly incur when you buy or redeem units of the Fund:**

### Charges

Sales charge <sup>1</sup>	Up to 5.00 % of investment amount. An investor can expect differing sales charge to be levied when buying units of the Fund from the various distribution channels and within each distribution channel, subject to the maximum sales charge of the Fund. This is due to the different levels of services provided by each distribution channel and/or the size of the investment undertaken. <i>Note: If the Fund is an Employees Provident Fund (“EPF”) Members’ Investment Scheme (“MIS”) approved fund and you invest via EPF-MIS, you will be levied a sales charge of up to 3.00% of the investment amount or any other rate as may be determined by the EPF from time to time</i>
Repurchase charge	None.
Dilution fee / transaction cost factor	None.

### Other charges payable directly by the investors

Switching fee <sup>1</sup>	RM25.00 per switch or the difference in sales charge between switching funds, where applicable. The Manager reserves the right to vary this switching fee or to vary the terms of the switching facility.
Transfer fee <sup>1</sup>	RM5.00 per transfer.

**This table describes the fees that you may indirectly incur when you invest in the Fund:**

### Fees and Expenses

Annual management fee <sup>1</sup>	1.50% per annum of the NAV of the Fund calculated on a daily basis before deducting the management fee and Trustee’s fee for that particular day.
Annual trustee fee <sup>1</sup>	Up to 0.08% per annum of the NAV of the Fund calculated on a daily basis before deducting the management fee and Trustee’s fee for that particular day.

## FEES & CHARGES

Expenses directly related to the Fund	Auditors' fees and other relevant professional fees, foreign custodial charges, cost of distribution of semi-annual and annual reports, tax certificates, reinvestment statements and other notices to Unit Holders, commissions paid to brokers or dealers, other transaction costs and taxes.
Other fees payable indirectly by an investor (if any)	In consideration of the swap transaction entered into with the Swap Counterparty, the counterparty will charge a swap transaction fee of 1.50% per annum. The fee is computed and accrued daily based on the notional amount exposed by the Fund.

<sup>1</sup> All fees and charges payable to the Manager and the Trustee are subject to any applicable taxes and/or duties and at such rate as may be imposed by the Malaysian government from time to time.

Note 1: The Manager may, for any reason at any time, waive or reduce the amount of its management fee only or all charges directly payable by the Unit Holder and/or investor in respect of the Fund, either generally (for all Unit Holders and/or investors) or specifically (for any particular Unit Holder and/or investor) and for any period or periods of time at its absolute discretion.

Note 2: Any bank charges imposed by the relevant financial institutions will be borne by the Unit Holders.

## TRANSACTION INFORMATION

Minimum Initial Investment	RM100.00 or such other amount as the Manager may from time to time accept.
Minimum Additional Investment	RM100.00 or such other amount as the Manager may from time to time accept.
Minimum Investment Balance	100 units or such other lower quantity as the Manager may from time to time decide.
Minimum Redemption of Units	Any number of units.
Frequency of Redemption of Units	No restriction.
Switching Facility and Frequency of Switching	Available. Unit Holders may switch to units of any unit trust funds under the management of the Manager that are of the same currency and that allow for switching. The minimum amount for a switch into another fund is RM100.00 or such other amount as the Manager may from time to time decide. There is no restriction as to the number of switches a Unit Holder may perform or the frequency of switching. The minimum investment balance must be at least one hundred (100) units or such other lower quantity as the Manager may from time to time decide after the switch. Following a switching transaction, if the quantity of units held by a Unit Holder in the Fund falls below its minimum investment balance, the Manager can switch the entire investment and forward the proceeds to the fund that the Unit Holder intends to switch into. The Manager however, reserves the right to vary these terms.
Transfer Facility	Available. Unit Holders may transfer their holdings of units to another investor by forwarding the completed form of transfer to the Manager's registered/principal office or any of its branch offices, or to any of its authorised sales agents or participating IUTAs before their respective cut-off times. However, the Manager may decline to register any partial transfer of units if the registration would result in the transferor or the transferee holding less than the minimum investment balance of one hundred (100) units or such other lower quantity as the Manager may from time to time decide. The Manager may also refuse an entry of transfer during the fourteen (14) days preceding a distribution date.
An investor may request for a lower minimum initial investment, lower minimum additional investment, lower minimum investment balance or lower minimum amount for a switch which the Manager may accept at its absolute discretion from time to time. Note: If the Fund is an EPF - MIS approved fund and you invest via EPF-MIS, the minimum initial investment shall be RM1,000.00 (or any other amount as may be determined by EPF).	
Subscription Settlement	Payment must be made on the subscription date.
Redemption Settlement	Units of the Fund can be redeemed by forwarding the completed form of request to repurchase to the Manager's registered/principal office or any of its branches, or to any of its participating IUTAs and any other authorised distributors before their respective cut-off times on any Business Day. All redemption requests will be processed in accordance with the redemption conditions for the Fund. The redemption monies will be paid within seven (7) Business Days after receipt by the Manager of the request to repurchase. Note: If you have invested via the EPF-MIS, the redemption monies will be credited back into your EPF accounts.
Cooling-off Period	Unit Holders have the right to request for a refund of their investment within six (6) Business Days which shall be effective from the date of receipt of the application by the Manager, subject to eligibility. Note: If you have invested via the EPF - MIS, the cooling-off period shall be subject to EPF's terms and conditions.
Business Day	A day (other than Saturdays, Sundays and public holidays) in which: (i) Bursa Malaysia is open for trading; and (ii) the banks in Kuala Lumpur, London, New York and Hong Kong are open for trading or business as the case may be.
Dealing Hour	9:00 a.m. to 4:00 p.m. (Malaysia time) on any Business Day or such later time as the Manager may determine provided always that complete applications for the Fund are received before the next valuation point. The Manager may also vary the dealing hours as it may deem appropriate. Investors will be notified on the change of dealing hours via e-mail or notification published on the Manager's website.
Other Information	<ul style="list-style-type: none"> <li>US Person is not eligible to subscribe to the units of the Fund. If a Unit Holder is a US Person or subsequently becomes a US Person, the Manager will issue a notice to that US Person requiring him/her to either redeem all the units of the Fund or transfer all the units of the Fund to a non-US Person, within thirty (30) days from the date of the notice. The Manager shall have the right to compulsorily redeem all the units held by the said US Person after thirty (30) days from the date of notice if the US Person fails to redeem or transfer his/her units within the stipulated period.</li> <li>If the Fund is eligible to be invested via the EPF-MIS and you transfer your moneys from your EPF account to invest in the Fund, the investments made by the Fund as well as your investment in the Fund from your EPF account will be subject to the EPF's requirements. Please refer to the website at <a href="http://www.kwsp.gov.my">http://www.kwsp.gov.my</a> for updated information.</li> </ul>

**YOU SHOULD NOT MAKE PAYMENT IN CASH TO A UNIT TRUST CONSULTANT OR ISSUE A CHEQUE IN THE NAME OF A UNIT TRUST CONSULTANT.**

## VALUATIONS AND EXITING FROM INVESTMENT

### VALUATION OF ASSETS

The Fund must be valued at least once every Business Day. As the Fund invests in foreign markets, which may have different time zones from that of Malaysia, the valuation of the Fund for a Business Day will be conducted before 5.00 pm (or such other time as may be determined by the Manager from time to time) on the following day on which the Manager is open for business. As such, the daily price of the Fund for a particular Business Day will not be published online on the Manager's website on the next day but will instead be published the next following day (i.e. price will be two (2) days old). This will be specifically indicated on the Manager's website. Investors may obtain the most current computed price by contacting the Manager directly or visiting the Manager's website, [www.rhbgroup.com](http://www.rhbgroup.com).

### EXITING FROM THIS INVESTMENT

The Repurchase Price shall be the NAV per unit as at the next valuation point of the Fund's relevant Business Day after the request for repurchase is received by the Manager ("forward pricing"). The Manager will not impose any repurchase charge on the redemption amount. Units of the Fund can be redeemed by forwarding the completed form of request to repurchase to the Manager's registered/principal office or any of its branches, or to any of its participating IUTAs and any other authorised distributors before their respective cut-off times on any Business Day. All redemption requests will be processed in accordance with the redemption conditions for the Fund. The redemption monies will be paid within seven (7) Business Days after receipt by the Manager of the request to repurchase. Where applicable, if you have invested via the EPF-MIS, the redemption monies will be credited back into your EPF accounts.

For partial redemption, the balance of units of the Fund after the redemption must be at least one hundred (100) units or such other lower quantity as the Manager may from time to time decide (the "minimum investment balance"). There is no restriction on the number of units a Unit Holder can redeem out of the Unit Holder's investments or the frequency of redemptions in a year. If the balance of Units held after the redemption is less than the minimum investment balance, the Manager can withdraw the entire investment and forward the proceeds to the Unit Holder.

### CONTACT INFORMATION

To contact the Manager or to find out about the distribution channels of the Fund, you may call us at 03-9205 8000 at any time during office hours: Mondays through Fridays from 9:00 a.m. – 5:00 p.m. or e-mail your enquiries to [rham@rhbgroup.com](mailto:rham@rhbgroup.com).

#### HOW DO YOU LODGE A COMPLAINT?

1. For internal dispute resolution, you may contact:

❖ **via Unit Holders Services Toll-Free Hotline at:** 1-800-88-3175

❖ **via phone to:** 03-9205 8000

❖ **via e-mail to:** [rham@rhbgroup.com](mailto:rham@rhbgroup.com)

❖ **via letter to:** RHB Asset Management Sdn Bhd, Level 8, Tower 2 & 3, RHB Centre, Jalan Tun Razak, 50400 Kuala Lumpur

2. If you are dissatisfied with the outcome of the internal dispute resolution process, please refer your dispute to the Financial Markets Ombudsman Services (FMOS):

❖ **via phone to:** 03-2272 2811

❖ **via FMOS Dispute Form available at:** [www.fmos.org.my](http://www.fmos.org.my)

❖ **via letter to:** Financial Markets Ombudsman Services, Level 14, Main Block Menara Takaful Malaysia, No. 4 Jalan Sultan Sulaiman, 50000 Kuala Lumpur.

3. You can also direct your complaint to the Securities Commission Malaysia ("SC") even if you have initiated a dispute resolution process with FMOS. To make a complaint, please contact the SC's Consumer & Investor Office:

❖ **via phone to the Aduan Hotline at:** 03-6204 8999

❖ **via fax to:** 03-6204 8991

❖ **via online complaint form available at:** [www.sc.com.my](http://www.sc.com.my)

❖ **via e-mail to:** [aduan@seccom.com.my](mailto:aduan@seccom.com.my)

❖ **via letter to:** Consumer & Investor Office, Securities Commission Malaysia, No 3 Persiaran Bukit Kiara, Bukit Kiara, 50490 Kuala Lumpur.

4. Federation of Investment Managers Malaysia (FIMM)'s Complaints Bureau:

❖ **via phone to:** 03-7890 4242

❖ **via e-mail to:** [complaints@fimm.com.my](mailto:complaints@fimm.com.my)

❖ **via online complaint form available at:** [www.fimm.com.my](http://www.fimm.com.my)

❖ **via letter to:** Legal & Regulatory Affairs, Federation of Investment Managers Malaysia, 19-06-1, 6<sup>th</sup> Floor Wisma Capital A, No. 19 Lorong Dungun, Damansara Heights, 50490 Kuala Lumpur.