Hwang Investment Management Berhad

(formerly known as HwangDBS Investment Management Berhad) (429786-T)

HWANG PRIVATE RETIREMENT SCHEME The Hwang PRS Growth Fund The Hwang PRS Moderate Fund The Hwang PRS Conservative Fund

RESPONSIBILITY STATEMENTS

This Product Highlights Sheet has been reviewed and approved by the directors of Hwang Investment Management Berhad (*formerly known as HwangDBS Investment Management Berhad*) and they collectively and individually accept full responsibility for the accuracy of the information. Having made all reasonable enquiries, they confirm to the best of their knowledge and belief, that there are no false or misleading statements, or omission of other facts which would make any statement in the Product Highlights Sheet false or misleading.

STATEMENTS OF DISCLAIMER

The Securities Commission Malaysia has approved the Hwang Private Retirement Scheme and authorised the Hwang PRS Growth Fund, the Hwang PRS Moderate Fund and the Hwang PRS Conservative Fund, and a copy of this Product Highlights Sheet has been lodged with the Securities Commission Malaysia.

The approval and authorisation, as well as the lodgement of this Product Highlights Sheet, should not be taken to indicate that the Securities Commission Malaysia recommends the Hwang Private Retirement Scheme or the Hwang PRS Growth Fund, the Hwang PRS Moderate Fund and the Hwang PRS Conservative Fund, or assumes responsibility for the correctness of any statement made or opinion or report expressed in this Product Highlights Sheet.

The Securities Commission Malaysia is not liable for any non-disclosure on the part of Hwang Investment Management Berhad, the private retirement scheme provider responsible for the Hwang Private Retirement Scheme and the Hwang PRS Growth Fund, the Hwang PRS Moderate Fund and the Hwang PRS Conservative Fund and takes no responsibility for the contents of this Product Highlights Sheet. The Securities Commission Malaysia makes no representation on the accuracy or completeness of this Product Highlights Sheet, and expressly disclaims any liability whatsoever arising from, or in reliance upon, the whole or any part of its contents.

Hwang Private Retirement Scheme (the "Scheme")

This Product Highlights Sheet is an important document.

- It is a summary of the salient information about the Scheme and the Hwang PRS Growth Fund, the Hwang PRS Moderate Fund and the Hwang PRS Conservative Fund.
- You must not contribute to the Scheme based on this Product Highlights Sheet alone. Please read the Scheme's disclosure document before deciding to make a contribution. If you do not have a copy, please contact us to ask for one.
- You should not contribute to the Scheme if you do not understand it or are not comfortable with the accompanying risks.

What is the Hwang Private Retirement Scheme?

The Scheme has been set up with the purpose of providing you with an avenue to facilitate an accumulation of wealth for your retirement needs. We have within our Scheme, a number of funds choices that can cater for your retirement needs and various risk tolerance levels. The funds under the Scheme have been carefully crafted out with the purpose of achieving long term optimum returns, through our stringent investment process with the emphasis of meeting the individual fund's investment objective.

This Product Highlights Sheet ("PHS") only provides information on the core funds within this Scheme, namely the **Hwang PRS Growth Fund**, the **Hwang PRS Moderate Fund** and the **Hwang PRS Conservative Fund** ("the Core Fund(s) or the Fund").

There are other funds offered under the Scheme. Should you wish for more details, please request for the relevant PHS.

The trustee of the Scheme is CIMB Commerce Trustee Berhad (formerly known as *BHLB Trustee Berhad* (313031-A).

What are the benefits of contributing to the Scheme?

- An additional avenue to cater for your retirement needs.
- Empower you with the ability to decide on how your money is to be invested.
- Fees and charges have been kept to a minimum to optimize your retirement savings.
- Ability to invest and switch between funds within this Scheme at no extra cost.
- Contributions will be allocated into the relevant Core Fund that corresponds to your age group, should you waive your right to select a fund.

How does the Scheme work?

We provide an array of funds under the Scheme to meet your retirement needs and varying risk tolerance levels. Our Funds are divided into core funds and non-core funds. Please seek financial and/or professional advice when choosing Fund(s) which is most suitable for you.

Should you choose to waive your rights to select any of the funds within the Scheme, we will allocate your contribution into the relevant Core Fund that corresponds to your age group. By default, the allocation will be as follows:-

Member's Age	Fund
Below forty (40) years old	Hwang PRS Growth Fund
Forty (40) to below fifty (50) years old	Hwang PRS Moderate Fund
Fifty (50) years old and above	Hwang PRS Conservative Fund

Note: The current retirement age is fifty five (55) years old and it may change to any other compulsory age of retirement from employment as may be specified under any written law.

You are also given the option to exercise your **cooling-off right** (of no more than six (6) business days from the date of receipt of the application by us) whereby you will be able to obtain a refund of your contribution in any of the funds under the Scheme. However, such right is <u>only applicable</u> to you if you are contributing in a private retirement scheme for the <u>first time</u>. Once you become a member of a private retirement scheme and have exercised your cooling-off right, the cooling-off right is not available for contributions in other private retirement schemes.

Note: This right is not applicable to a staff of that private retirement scheme provider and a person registered with a body approved by the Securities Commission to deal in private retirement schemes.

In line with the Scheme's objective of promoting savings for your retirement needs, all contributions made into the Scheme will be segregated into 2 separate accounts –

- (a) seventy per centum (70%) of the units of each fund in Sub-account A; and
- (b) thirty per centum (30%) of the units of each fund in Sub-account B.
- Sub-account A Please note that withdrawal from this account is not permitted unless you meet any of the *circumstances of withdrawal* as mentioned below.
- Sub-account B Prior to your retirement age^{*}, withdrawals at all times are only allowed to be made out of this account and it is only permitted once per calendar year, provided that there has not been any withdrawal from any other private retirement scheme in that calendar year, subject to the following <u>conditions</u>:
 - (i) withdrawal can only be requested by you from any fund within a private retirement scheme after one year from the first contribution to that private retirement scheme; and

^{*} means the age of fifty-five (55) years or, where there is any written law applicable to you stipulating an age of compulsory retirement, the age of compulsory retirement as stipulated by that written law.

(ii) withdrawal request (from one or multiple private retirement schemes) can only made via one application to the Private Pension Administrator ("PPA") once every calendar year.

However, please note that any withdrawal made prior to the retirement age* will be <u>subject to a tax penalty of 8%</u> by the Inland Revenue Board of Malaysia on the withdrawal amount.

<u>Note</u>: The following requests are not considered as withdrawal from the Scheme:-

- (i) the exercise of cooling-off right;
- (ii) redemption of units following a request by you to transfer the proceeds of such withdrawal to another private retirement scheme operated by another private retirement scheme provider; and
- (iii) switching of units of a Fund with the units of any other fund of our Scheme.

Circumstances of Withdrawal

You may request for withdrawals under the following circumstances:

- (a) after the day you reach the retirement age*, withdrawals may be made in part or in full;
- (b) following your death, only full withdrawals may be made;
- (c) prior to your retirement age*, withdrawals from Sub-account B may be made in part or in full; or
- (d) on your permanent departure from Malaysia, only full withdrawals may be made.

You are permitted to **switch** from and to other Funds within our Scheme at no cost and there will not be any limitation imposed on the frequency of switching.

Subject to transfer fee, you will have the option to **transfer** your contributions in the funds under our Scheme to another private retirement scheme of another private retirement scheme provider once every calendar year provided no other transfer has been made by you from any other private retirement scheme provider in that calendar year, and such transfer will be subject to the authorisation of the PPA.

Note: The first request for transfer may only be made after one year has elapsed from the date the first contribution to any fund within a private retirement scheme, and subsequent requests can only be made once every calendar year beginning with the calendar year immediately following the calendar year in which the first request for a transfer was made.

Note:

For the purpose of this section and onwards,

- (i) the Deed refers to the Deed dated 25th October 2012 entered into between the Provider and the Scheme Trustee and includes any subsequent amendments and variations to the Deed.
- (ii) Default Option means Core Funds that will be selected automatically for a Member who does not specify his or her fund option upon participating in the Scheme.
- (iii) the Disclosure Document means the document issued by the Provider, and registered and lodged with the Securities Commission, inviting contributions to the Scheme, and as may be amended, supplemented or varied from time to time by a supplemental disclosure document;
- (iv) the Provider refers to Hwang Investment Management Berhad;
- (v) PRS means a retirement scheme governed by a trust, offered or provided to the public for the sole purpose, or having the effect, of building up long term savings for retirement for members where the amount of the benefits is to be determined solely by reference to the contributions made to the scheme and any declared income, gains and losses in respect of such contributions but does not include - (a) any pension fund approved under section 150 of the Income Tax Act 1967; or (b) any retirement scheme or retirement fund established or provided by the federal government, state government or any statutory body established by an Act of Parliament or a state law.
- (vi) the Member means an individual who has a private pension account and holds units in any one or more funds of the Scheme;
- (vii) Net Asset Value/ NAV of the Fund means the value of all the assets of a Fund less the value of all the liabilities of that Fund at the valuation point; solely for the purpose of computing the annual management fee, annual trustee fee and annual PPA administration fee, the NAV of the Fund is inclusive of the management fee, the trustee fee and the PPA administration fee for the relevant day.

What are the Core Funds under the Scheme?

1) HWANG PRS GROWTH FUND

Note: Please refer to Section 5.1 of the Scheme's Disclosure Document for further details of the Fund.

Investment Objective	To facilitate the accumulation of retirement savings [#] by Members for their retirement needs, the Fund aims to generate capital growth.		
Fund Category	Core (Growth)		
Investment Strategy	To achieve the objective of generating capital growth, the Fund will invest in a portfolio of mixed assets. Because of the Fund's relatively aggressive nature, the Fund will be investing in a portfolio of growth biased equities to achieve capital growth. The Fund's exposure into the equity markets will be capped at a maximum of 70% of the Fund's NAV and it may include foreign exposure to increase the portfolio's investment opportunities.		
	The Fund will also have a minimum of 30% of its NAV investing in both and foreign fixed income instruments such as government bonds, trea- bills, private debt securities and other permitted investments as lists Section 5.8 of the Disclosure Document. The Provider will mainly inve- fixed income instruments with a minimum of BBB- / P2 ratings by RAM equivalent. However, the Provider may also take on exposure in fixed inc- instruments that are unrated (subject to the Provider's internal of analysis) and fixed income instruments that are rated below the BBB- ratings. To manage the risks posed by these types of fixed inc- instruments, the exposures will be capped at 30% of the Fund's NAV Provider will remain focused on a stringent credit selection process to re- potential volatility and credit default risk.		
Asset Allocation	Asset Type	% of NAV of the Fund	
	Equities and equity-linked instruments	Minimum of 0% to maximum of 70% of the NAV of the Fund	
	Fixed income instruments	Minimum of 30% to maximum of 100% of the NAV of the Fund	
	The Provider will maintain a sufficient level of cash or cash equivalent for liquidi purposes.		
Benchmark	35% FTSE Bursa Malaysia Top 100 Index		
Denemiant	35% FISE Bursa Malaysia Top	too index	
	35% FISE Bursa Malaysia Top 35% MSCI AC Asia ex Japan Inc		

[#] The Fund is not a capital guaranteed nor a capital protected fund.

Member	(i) Suitable for Members who:
Profile	 seek potential capital growth;
	 are risk tolerant;
	(ii) If under the Default Option, you are in the age group of below forty (40) years old.

2) HWANG PRS MODERATE FUND

Note: Please refer to Section 5.2 of the Scheme's Disclosure Document for further details of the Fund.

Fund.			
Investment Objective	The Fund seeks income and capital growth from its investments to facilitate the accumulation of retirement savings [#] for Members' retirement needs.		
Fund Category	Core (Moderate)		
Investment Strategy	The Fund will be investing into a portfolio which will mainly consist of dividend paying equities and fixed income instruments to achieve income and capital growth. The Fund's portfolio may also include foreign equities exposure to increase the portfolio's investment opportunities. The Fund's exposure into the equity markets will be capped at a maximum of 60% of the Fund's NAV.		
	The Fund will also have a minimum of 40% of its NAV investing in both local and foreign fixed income instruments such as government bonds, treasury bills, private debt securities and other permitted investments as listed in Section 5.8 of the Disclosure Document. The Provider will invest in fixed income instruments with a minimum of BBB- / P2 ratings by RAM or its equivalent. However, the Provider may also take on exposure of fixed income instruments that are unrated (subject to the Provider's internal credit analysis) and fixed income instruments that are rated below the BBB- / P2 ratings by RAM or its equivalent. To manage the risks posed by these types of fixed income instruments, the exposures will be capped at 30% of the Fund's NAV. The Provider will remain focused on a stringent credit selection process to reduce potential volatility and credit default risk.		sury d in ixed r its ome redit / P2 es of nd's
Asset Allocation	Asset Type	% of NAV of the Fund	The Provi
	Equities and equity-linked instruments		der will maint ain a
	Fixed income instruments		suffici ent
	of cash or cash equivalent for liquidity purposes.		
Benchmark	30% FTSE Bursa Malaysia Top 100	Index	
	30% Dow Jones / Asia Pacific Select Dividend 30 Index		
	40% Maybank 12-Month Fixed De	posit Rate	
Member	(i) Suitable for Members who:		
Profile	 seek potential capital gro 	wth;	
	 have moderate risk tolera 	ance;	
	 (ii) If under the Default Option, you are in the age group of between forty (40) to below fifty (50) years old. 		(40)

[#] The Fund is not a capital guaranteed nor a capital protected fund.

3) HWANG PRS CONSERVATIVE FUND

Note: Please refer to Section 5.3 of the Scheme's Disclosure Document for further details of the Fund.

Investment Objective	To provide Members with a Fund that preserves [#] capital for their retirement needs.		
Fund Category	Core (Conservative)		
Investment Strategy	 Core (Conservative) To provide Members with a Fund that facilitates preservation[#] of capital for their retirement needs, the Fund will be investing primarily in fixed income instruments (including money market instruments) such as bonds, private debt securities, commercial papers and other permitted investments as listed under Section 5.8 of the Disclosure Document, which will be at a minimum of 80% of the Fund's NAV. The Provider will mainly focus on investments in fixed income instruments with a minimum of BBB- / P2 ratings by RAM or its equivalent. The Provider may also invest in fixed income instruments that are rated below the BBB- / P2 ratings by RAM or its equivalent. To manage the risks posed by these types of fixed income instruments, the exposures will be capped at 5% of the Fund's NAV. To enhance returns, the Fund may be investing in dividend paying equities. Exposure in equities will be within the domestic equity market and will be capped at a maximum of 20% of the Fund's NAV. 		
Asset Allocation	Asset Type	% of NAV of the Fund	
Allocation	Equities and equity- linked instruments	Minimum of 0% to maximum of 20% of the NAV of the Fund	
	Fixed income instruments (including money market instruments)	Minimum of 80% to maximum of 100% of the NAV of the Fund Note: The Provider will maintain a minimum of 20% of the Fund's NAV in money market instruments at all times.	
Benchmark	Maybank 12-month Fixed Deposit Rate		
Member Profile	 (i) Suitable for Members who are generally conservative and risk averse; (ii) If under the Default Option, you are in the age group of fifty (50) years old and above. 		

 $^{^{\}rm \#}$ The Fund is not a capital guaranteed nor a capital protected fund.

What are the risks?

General Investment Risks

Please refer to section 4.1 of the Scheme's Disclosure Document on further detail of each risk.

- **Capital and returns not guaranteed risk** Unlike fixed deposits which generally provide a guarantee on capital invested and carry a specific rate of return, the Funds do not provide a guarantee on capital contributed nor does it guarantee a fixed rate of return.
- Fund manager risk The performance of a Fund depends on the experience, expertise and ability of the Provider to generate returns. Lack of any of the above mentioned may adversely affect the performance of the Funds.
- **Market risk** Factors that affect the entire market place. Factors such as economic growth, political stability and social environment are some examples of conditions that have an impact on businesses, whether positive or negative.
- Inflation risk The risk of loss in the purchasing power of your contribution due to the general increase of consumer prices.
- Liquidity risk Liquidity risk will have the effect of causing the investment to be sold below its fair value.
- **Risk associated with Default Option** At the point of switching, the Unit price may be lower than the price Members paid when they contributed into the Fund, and as such Members may be faced with the likelihood of having to realise losses.
- **Risk of non-compliance** The establishment of this Scheme follows rules set out in the Deed and the Guidelines. There is a risk that the Provider may not observe the rules whether intentionally or through inadvertence.
- **Operational risk** This risk refers to the possibility of a breakdown in the Provider's internal controls and policies. Whilst this risk may not necessarily cause monetary loss to the Funds, it will most certainly cause inconvenience to Members.
- Legal and regulatory risk The investments of the Fund would be exposed to changes in the laws and regulations in the countries the Fund is invested. The Scheme is also exposed to changes in the law and guidelines relating to private retirement schemes, which may amongst others, affect the Member's PRS account and/or his/her ability to access his/her balance in the account.

	Hwang PRS Growth Fund	Hwang PRS Moderate Fund	Hwang PRS Conservative Fund
Equity investment risk			
The volatility of the capital markets on which those securities are traded and the general insolvency risk associated with the issuers of equities. The value of an	x	х	x

Specific Risks of the Funds

equity investment depends on its earnings potential, sound management, treatment of minority shareholders, as well as a myriad of other factors.			
Credit / default risk			
This risk concerns the issuers of fixed income instruments (including money market instruments), which arises when the issuers of such instruments will not make timely payment of interest and principal upon maturity.	х	х	х
Interest rate risk			
Risk related to the fixed income and money market instruments where prices may move due to the change in interest rates	х	x	x
Collective investment scheme risk			
This risk is associated with the Fund's investment in collective investment schemes (CIS) exposing the Fund to the inherent investment risks faced by the CIS.	x	x	x
Equity-linked instruments investment risk			
The pricing of equity-linked instruments will depend on the growth and performance of the underlying equities, which would consequentially affect the pricing of the equity-linked instruments.	х	х	
Counterparty risk			
This risk is prevalent as the potential returns derived from the Fund's investment in structured products are dependent on the ongoing ability and willingness of the counterparty i.e. a financial institution to fulfill their respective financial commitments to the Fund in a timely manner.	х	х	
Currency risk			
When the foreign currencies fluctuate unfavourably against Ringgit Malaysia, the investments will face currency losses in addition to the capital gain/losses.	x	x	
Country risk			
When the foreign currencies fluctuate unfavourably against Ringgit Malaysia, the investments will face currency losses in addition to the capital gain/losses. This may have an impact on the prices of the Fund's investment in that country	x	х	

It is important that you fully understand the general risks involved when investing in the Funds under the Scheme and the specific risks associated with the securities/instruments that the Funds will be investing in. If you are in doubt, please refer to the Scheme's Disclosure Document or seek financial and/or professional advice.

What are the fees and charges?

There are fees and charges involved and you are advised to consider them before contributing to the Scheme.

What will I be charged by the Hwang Investment Management Berhad?

	Hwang PRS Growth Fund	Hwang PRS Moderate Fund	Hwang PRS Conservative Fund
Sales Charge		Not applicable	•
Redemption Charge	Not applicable Not applicable		
Switching Fee			
(between funds in the Scheme)			
Transfer Fee*	RM25 for each transaction request to another private retirement scheme provider		est to another
(to another private retirement scheme provider)			

What will I be charged by the Private Pension Administrator (PPA)?

	Hwang PRS Growth Fund	Hwang PRS Moderate Fund	Hwang PRS Conservative Fund
PPA Account Opening Fee	RM10 (one-off)		
PPA Annual Fee#	RM8.00 per annum		ı
PPA Pre-retirement Withdrawal Fee	RM25 for each withdrawal request		request
PPA Transfer Fee* (to another private retirement scheme provider)	RM25 for each transaction request to another private retirement scheme provider		

* You are advised that there will be a total charge of RM50 for per transfer made out of the Scheme.

This fee is not payable by you for the year your account is first opened and the year(s) where no contribution has been made.

What are the key ongoing fees charged to the Fund?

	Hwang PRS	Hwang PRS	Hwang PRS
	Growth Fund	Moderate Fund	Conservative Fund
	up to 1.8% per	up to 1.5% per	up to 1.3% per
Annual Management Fee	annum of the NAV of	annum of the NAV	annum of the NAV
	the Fund	of the Fund	of the Fund
Appual Trustee Fee	0.04% per annum of the NAV of the Fund (excluding foreign		(excluding foreign
Annual Trustee Fee	custodian fees and charges, if any).		
PPA Administration Fee	0.04% per annum of Fund's NAV		

	Example:-		
	Assuming the amount you have in your account for a particular fund is RM50,000.		
The fee that will be deducted on a daily basis are as follows:-			
	Annual Management Fee	RM 50,000 * 1.8% / 365 days	= RM 2.46
	Annual Trustee Fee	RM 50,000 * 0.04% / 365 days	= RM 0.05
	PPA Administration Fee	RM 50,000 * 0.04% / 365 days	= RM 0.05

You can also compare the fees and charges of other private retirement schemes by visiting the Private Pension Administrator's website at <u>www.ppa.my</u>.

How will I be notified of any increase in fees and charges?

- In respect of any increase in fees and charges from the current level as stated in the Disclosure Document of the Scheme, at least one (1) month of prior notice will be given to you.
- In respect of any increase in the maximum fees and charges from the current level as stated in the Deed of the Scheme, approval from the Members holding units of the Fund is to be obtained by way of passing a resolution during a meeting convened in accordance to the Deed.

What taxes apply?

Pursuant to Paragraph 20, Schedule 6 of the Malaysian Income Tax Act 1967 ("MITA"), the income of any approved scheme is exempted from tax. This Scheme is defined as an approved scheme in the MITA. The following taxation will apply:-

- Tax exempt distribution made out of gains from realization of investments and other exempt income earned by the Funds will not be subjected to Malaysian tax in your hands, whether individuals or corporate.
- You are not to pay tax on the portion of income distribution from the Funds distribution equalization account.
- You, as an **individual** will be entitled to a deduction for the contribution to the Scheme up to a maximum amount permitted in a year, currently is RM3,000. However, you will not be eligible for the deduction on the contributions made by your employer for your behalf.
- If you are an **employer** who contributes to the Scheme on behalf of your employees, you are eligible for a deduction up to a maximum of 19% of employees' remuneration.
- There is a **tax penalty** of 8% on the pre-retirement withdrawals from **Sub-Account B** before the withdrawal proceed is payable to you. The tax penalty will be **waived** if your withdrawal is resulting from:
 - (i) after the day you reach the retirement age^{*};
 - (ii) following your death; or
 - (iii) on your permanent departure from Malaysia.

^{*} means the age of fifty-five (55) years or, where there is any written law applicable to you stipulating an age of compulsory retirement, the age of compulsory retirement as stipulated by that written law.

We recommend that you seek professional advice regarding your own particular tax circumstances.

How can I keep track of my contribution?

- The Fund's daily NAV will be published on our website at <u>www.hwangim.com</u>.
- You will also be able to access to our *i*-Access portal for online transactions, updating of personal details and account enquiries.
- A consolidated statement of account will be provided to you by us and the Private Pension Administrator.
- The interim and annual reports of the Fund(s) of which you contributed will be sent to you at no cost.
- You will be able to access to your personal details and information of your account's transaction from the PPA's website at <u>www.ppa.my</u>.

Note: If you are contributing for the first time, say a subscription request is made on a Monday; you will only be able to view the credited units from your account on Thursday. Any subsequent contribution thereafter, say a subscription request is made on a Monday; you will be able to view the credited units from your account on Wednesday.

Unit prices and distribution, if any, may go down as well as up.

How do I start contributing?

It is important to understand what you are contributing into. Ask for a copy of the Scheme's Disclosure Document. If in doubt, consult a professional advisor.

Need advice?

• We can be located at any of our sales branches listed in Section 19 of the Disclosure Document of this Scheme. Alternatively, contact us via our toll free number 1-800-88-7080 or email to customercare@hwangim.com.

Account opening

- The private pension account opening can either be made directly with the Private Pension Administrator (PPA) or through us, at the same time or prior to contributing.
- Account opening form must be completed and accompanied by a photocopy of your identity card or passport or other documentation of identification. The completed account opening form can be handed directly to any of our offices and/or designated distributors.
- The form is obtainable from PPA's website at <u>www.ppa.my</u> .It is also obtainable from our website at <u>www.hwangim.com</u> or at any of our sales branches as listed in Section 19 of the Scheme's Disclosure Document and/or designated distributors.
- Once the account is opened, you will receive a life-time account number and password.

Contribution

- Contribution can be made by completing the transaction form provided by us.
- The completed transaction form can be handed directly to any of our offices and/or designated distributors, or sent by mail, together with a cheque or bank draft made payable to "Hwang Investment Management Berhad". All cheques and bank drafts have to be

crossed and drawn on a local bank. Bank charges, where relevant, for outstation cheques will be borne by you.

• The form is obtainable from our website at <u>www.hwangim.com</u> or at any of our sales branches as listed in the Section 19 of the Disclosure Document and/or designated distributors.

Minimum initial and subsequent contributions

Minimum initial contribution	RM100 (Ringgit Malaysia One Hundred)
Minimum subsequent contribution	RM50 (Ringgit Malaysia Fifty)

How do I lodge a complaint?

(i) For internal dispute resolution, you may contact our customer service personnel:

(a) via phone to	:	03 – 2116 6000
(b) via fax to	:	03 – 2116 6100
(c) via toll free no.	:	1-800-88-7080
(d) via email to	:	customercare@hwangim.com
(e) via letter	:	Hwang Investment Management Berhad
		Suite 11-01, 11th Floor
		Menara Keck Seng
		203, Jalan Bukit Bintang
		55100 Kuala Lumpur

(ii) If you are dissatisfied with the outcome of the internal dispute resolution process, please refer your dispute to the **Securities Industries Dispute Resolution Corporation (SIDREC)**:

(a) via phone to(b) via fax to(c) via email to(d) via letter to	: : :	03-2282 2280 03-2282 3855 <u>info@sidrec.com.my</u> Securities Industry Dispute Resolution Center (SIDREC) Unit A-9-1, Level 9, Tower A Menara UOA Bangsar
		Menara UOA Bangsar
		No. 5, Jalan Bangsar Utama 1
		59000 Kuala Lumpur

(iii) You can also direct your complaint to **Securities Commission Malaysia (SC)** even if you have initiated a dispute resolution process with SIDREC. To make a complaint, please contact the SC's Investor Affairs & Complaints Department:

(a) via phone to the Aduan Hotline at	: 03 – 6204 8999		
(b) via fax to	: 03 – 6204 8991		
(c) via e-mail to	: aduan@seccom.com.my		
(d) via online complaint form available at <u>www.sc.com.my</u>			
(e) via letter to	: Investor Affairs & Complaints Department		
	Securities Commission Malaysia		
	No 3 Persiaran Bukit Kiara		
	Bukit Kiara		
	50490 Kuala Lumpur		